Expectra 2004 (Pty) Ltd is fully committed to respecting and protecting your personal privacy. To that extent our Privacy Statement is briefly set out below. Note that the laws of South Africa pertaining to information and privacy issues also apply.

## PERSONAL IDENTIFIABLE INFORMATION

"Personal identifiable information" is information that can be used uniquely to identify you, such as your name, mailing address, e-mail address, telephone numbers and mobile number. In order to provide our services, we may require that you provide us with personal identifiable information. Expectra 2004 (Pty) Ltd may have to share your personal identifiable information with other companies or entities (third parties) with which we have a business relationship in order to provide the service you have requested. These third parties do not have the right to use the personal information we share with them beyond what is necessary to deliver your requested service.

## OPT-OUT

We need your consent to send you information/products and services. If you consent to this you will be notified of new products or services through e-mail or your postal address as provided in your registration or billing information systems. Should you not wish to avail yourself of this service, you can exercise this right by sending an email to info@expectra-international.com , with a subject of OPT-OUT. If you wish to update the information you have provided, you may do so by completing the Update Details Form on our site.

## DISCLAIMERS

The information, products and services included in or available through the Expectra 2004 (Pty) Ltd website may include inaccuracies or typographic errors. Expectra 2004 (Pty) Ltd may make improvements or changes in this website at any time. Expectra 2004 (Pty) Ltd makes no representations about the suitability, reliability, availability, time lines and accuracy of the information, products, services and related graphics contained on this website for any purpose.

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The information you provide on the Expectra 2004 (Pty) Ltd website will be held only by Expectra 2004 (Pty) Ltd and its duly authorised agents. Your information will not be given or sold to any outside organisation for its use in marketing without your consent.

**EMAIL DISCLAIMERS**

This message may contain confidential information and is intended only for the individual named. If you are not the named addressee you should not disseminate, distribute or copy this e-mail.

Please notify the sender immediately by e-mail if you have received this e-mail by mistake and delete this e-mail from your system. E-mail transmission cannot be guaranteed to be secured or error-free as information could be intercepted, corrupted, lost, destroyed, arrive late or incomplete, or contain viruses. The sender therefore does not accept liability for any errors or omissions in the content of this message, which arise as a result of e-mail transmission. Expectra 2004 (Pty) Ltd does not take responsibility for Expectra 2004 (Pty) Ltd users' personal views.

**Use of your information**

The information you provide on the Expectra 2004 (Pty) Ltd website, may be held and used by Expectra 2004 (Pty) Ltd for market analysis and production of internal reports, for marketing our products and services generally and (subject to any objection or preference you may

indicate when submitting your details to us) for sending information to you about our products and services from time to time.

**Disclosure of your information**

We may disclose your information to other companies in the Expectra 2004 (Pty) Ltd, including their respective partners, agents and sub contractors, for any of the above purposes. In addition, we may disclose your information as may be required by law, regulation or legal proceedings.

**ANTI-SPAM**

Expectra 2004 (Pty) Ltd adheres to the principles of permission marketing and does not knowingly send out messages to databases where customers have not willingly agreed to receive those messages.

Should Expectra 2004 (Pty) Ltd be informed that a database has been acquired for the use of spam, the contract with that client will be terminated immediately. This policy has been put in place to protect the user from unsolicited email.

**COPYRIGHT POLICY**

Expectra 2004 (Pty) Ltd respects the intellectual property of others and we ask that our subscribers and information providers do the same. Expectra 2004 (Pty) Ltd may, at its discretion, terminate its relationship with subscribers or information providers who infringe its intellectual property right.